

Leadership and Supervisory Skills

What Can You Expect?

Learn how to apply essential leadership skills that will help you to motivate your team to set goals in order to meet deadlines, build a cohesive team and achieve success.

Who should attend?

All current and future leaders: Managers, Team Leaders and Supervisors

4 Day Course Content

- Understand the concept of leadership
- Recognise the role and qualities required in a leader
- Learn to differentiate and apply both leadership and management techniques
- Implement a variety of leadership techniques in order to meet the needs of the organisation and the individual
- Apply techniques to strengthen team relations
- Improve all aspects of communication within the team
- Learn to give and receive both positive and constructive feedback
- Manage upwards using appropriate principles of delegation
- Measure the impact of leadership techniques and take corrective action where necessary

Unit Standard Alignment

SAQA ID: 242824

NQF Level: 4

Credits: 12

US Title: Apply Leadership Concepts in a Work Context

This course is interactive and includes role-plays, group discussions, and practical activities to ensure a clear understanding of each topic applying the principles of CHANGE.

C	—	Communicate and cultivate improved relations
H	—	Humility within authority and power
A	—	Awareness and authenticity of self and others
N	—	Navigate complex and dynamic challenges
G	—	Gain and embrace multiple and new perspectives
E	—	Empower strength and action in self and others



Services Seta Accreditation No: 4135