

Diversity in the Workplace

What Can You Expect?

As our nation and workforce become more diverse, Organisations need to educate employees to successfully encompass people of different backgrounds. The main aim of Diversity training is to create a positive work environment, increase the participants cultural awareness, knowledge and communication.

Course Content

Fundamentals of Diversity

- Overview of Diversity
- Advantages of Diversity

Identifying Differences

- Cultural Differences
- Personality Styles

Overcoming barriers to Diversity

- Barriers to Diversity
- Dealing with discrimination

Communicating in a diverse workforce

- Effective communication
- Tolerance
- Evaluation and Feedback

Managing Diversity

- Manage Diversity in the workplace
- Develop a diverse workplace

Diversity in ability

- A working definition of disability
- The social model approach to difference in ability
- Disability and impairment
- Creating an enabling work environment

Course outcomes:

To create a positive work environment, understand and tolerate differences amongst co-workers
To improve communication and productivity of the company.



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